

## Moose Jaw Family YMCA Member Survey 2011/2012

On behalf of the Moose Jaw Family thank you for taking the time to complete this short 8 question survey. The results will be used to improve our programs and services. If you wish for the survey to be anonymous please return it to:

Attention Ashley or Sara  
220 Fairford Street East  
Moose Jaw, SK  
S6H 6H2

Or e-mail it back to [ashley@mjymca.ca](mailto:ashley@mjymca.ca) or [sara@mjymca.ca](mailto:sara@mjymca.ca)

### **Moose Jaw Family YMCA Member Survey**

1. How long have you been a YMCA Member for?

- Less than 3 months
- Less than 6 months
- Less than 1 year
- I used to be a YMCA member and have recently rejoined
- Other Explain \_\_\_\_\_

2. When you joined the YMCA was the staff member able to answer all of your questions regarding membership, fees, programs and services?

- Yes
- No
- Other Explain \_\_\_\_\_

4. Do you feel comfortable using all of our equipment and machines safely and effectively?

- Yes
- No
- Other Explain \_\_\_\_\_

5. Which fitness category do you currently place yourself in?

- New to fitness (less than 3 months)
- Basic fitness level (able to carry out mild daily activity, but do not regularly exercise)
- Moderate fitness level (currently exercise regularly on a weekly basis)
- Strong fitness level (exercise regularly most days of the week for the past 6 months or longer)
- Other Explain \_\_\_\_\_

6. If you have questions during or after your workout are the YMCA staff available and able to answer your questions?

- Yes
- No
- Other Explain \_\_\_\_\_

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7. Do you find that the YMCA is adequately able to help you in reaching your fitness goals? (through our equipment, fitness classes, personal training options, knowledge and/or encouragement)

- Yes
- No
- Other Explain \_\_\_\_\_

8. Why did you join the Moose Jaw YMCA? (Check all that apply)

- Fitness classes and program options
- Childcare available on site
- To get in shape/lose weight
- Location, hours, most convenient option
- Friends and/or family members are already members
- Price of membership
- The facility options, equipment and machines available for use

Do you have any questions or concerns that you would like to highlight at this time?

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Thank you for taking the time to fill out this survey. Your feedback is important to us.